



TiVo Install (7 Steps)

Premiere, Quad, T6, Preview, Mini

1) Check Signal

- a) Determine if cabling is Home Run or Riser
- b) Ensure signal level is adequate for number of devices to be installed
- c) If more than one TiVo STB is to be installed, a MoCA filter ***is needed*** at signal origin

2) Add Equipment to Account

- a) Make any necessary changes of services/equipment (i.e. additional STB(s), MoCA bridge(s), router)
- b) Put each device on designated outlet
- c) Update Work Order
 - i) Ensure ***all*** equipment statuses changes to "Y"
- d) Send hit to modem

NOTE: Each Premiere requires a MoCA bridge when not near router (i.e. one for the router and one for each Premiere)

3) Power-up all Equipment

- a) At this point, ***every*** device can be powered-up
- b) Let modem sync without CAT5 connected
 - i) Ensures DVR won't go into auto full download (This will add at least 30 min. to install time) (If MoCA is utilized, a filter ***is needed*** on modem)

4) Verify Internet Service

- a) Configure wireless router
- b) Check connectivity and levels of modem
- c) Connect CAT5 to DVR and/or MoCA bridge

NOTE: If Preview(s) are used as "standalone", they follow same setup as DVR(s) (5b-d)

5) Configure & Test DVR

- a) If more than one TiVo, use DVR to create MoCA network
- b) When using MoCA bridge, connect using MoCA
- c) View Network Diagnostic & Test Internet Connection
 - i) ***Do not*** select ***Connect to the TiVo Service Now*** (This will add at least 30 min. to install time)
- d) In TiVo Central menu, check *Account & System Information Settings*
 - i) Verify *TiVo Service Account Status* changes from 22 to 3

6) Configure other TiVo STBs

- a) Preview(s) configuration steps same as 5c & 5d above
- b) Mini(s) configuration will follow on screen prompts

7) Close Work Order

- a) Verify connectivity of ***all STBs before*** closing Work Order
- b) When Work Order changes from *Pending* to *Closed* (without error), send refresh signal(s)
- c) Ensure each STB have correct channel package(s) (i.e. Signature, Premiere, and/or Premium)
- d) If customer has subscribed to premium channels, check off in *Channel List*
- e) Go back to Network and select *Connect to the TiVo Service Now* for all STBs



- T6 Will install just like the Quad
- The procedures and step by step install for a Quad/Mini deployment will be exactly the same.
- TiVo Minis are used exclusively within the TiVo T6 Whole Home Bundle supporting up to 5 Minis
TiVo Premieres and TiVo Qs are allowed on the same account
TiVo Previews are not available on the same account as a TiVo T6
- WFA aspect will be mirror the Quad (Obviously with codes being different for the T6)
- Smaller compact remote (interchangeable with current TiVo remote)

NOTE FOR WHOLE HOME BUNDLES WITH MINIS:

- (Dynamic Tuner Allocation) If the Mini is not in use, DVR can get tuner back from the Mini.
- Only ONE On Demand session is available at a time. Customers will get an 'SRM-8' error if they attempt to watch On Demand on more than one device at a time.

Features/Benefits

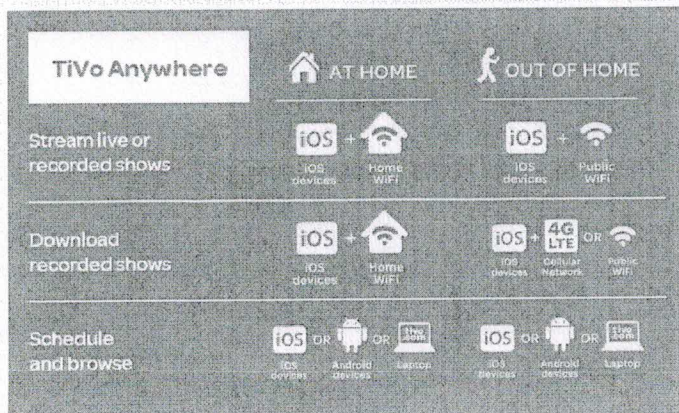
- The remote
 - New "back" button for use in apps.*
 - IR/RF signal removes line-of-sight requirements, ideal for in-cabinet setups.*
 - Remote finder button makes the remote play a TiVo jingle so you can easily find it.*
- Record up to 6 HD shows at once
- Up to 150 HD/1,000 SD hours of recording capacity (1 TB)
- Search cable TV, On Demand and streaming Web apps at the same time
- What to Watch helps you discover new shows based on TiVo recommendations
- **Stream TV** and recorded shows to your **iPad® or iPhone®** and watch around the house*
(Stream will activate when the TiVo goes to service state 3.)
- **Download** recorded shows to your **iPad® or iPhone®** and take them with you on the go*
- **TiVo app** available for tablets and smartphones (**iOS 5.1 and Android 2.1**).

(The TiVo app allows an Apple/Android tablet or phone to act as a TiVo® remote control — find and explore shows, schedule recordings, control live TV and recorded shows, and more.)

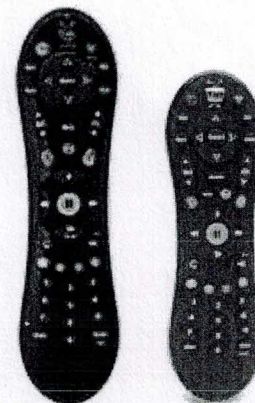
For help and information direct customer questions to <https://www.tivo.com/discover/mobile>.

* Not all content is transferrable due to copyright protections.

*From the backyard, to the car, to 35,000 feet. Now enjoy your shows wherever you go.



Compatible with iPhone®, iPad® and iPod touch™ devices running iOS 5.1 or later.



Current Remote

T6 Remote